## "Come back with your shield or on it!"

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January 6, 2022

To: Families with questions about P-EBT Benefits

From: PDE/Division of Food and Nutrition

Re: P-EBT Contact Information

The Pennsylvania Department of Education, Division of Food and Nutrition (PDE, DFN) understands that calls continue to come into schools from families and households seeking assistance with issues related to P-EBT benefits. Please note that even if DHS advises families to "call the school", schools are unable to assist families and households with their inquiries, and this is both frustrating for families, households, and school personnel.

As schools receive calls from families, it is recommended that they advise them that the Pennsylvania Department of Human Services (DHS) is handling all P-EBT inquiries and families or households should submit their inquiry via the following form link from a computer:

https://forms.juvare.com/forms/eb604f74-e01c-463e-82ea-04c416a5c9c5.

If using a mobile device, go to:

<u>www.compass.state.pa.us</u> Select "What We Offer" from the drop-down menu. Select the "2021-2022 Pandemic Electronic Benefits Transfer" option on the lower right side.

If families or households would prefer to call, the P-EBT Hotline Number is 1-877-343-0179.